



COMPLAINT FORM

PERSONAL INFO

COMPLAINT INFO

SURNAME:
NAME:
ADDRESS:
CITY:
POSTAL CODE:
TEL:
E-mail:

PRICE:
SERVICE QUALITY:
CLEANLINESS:
COMMUNICATION PROBLEMS.....
STAFF (SERVICE)
STAFF (ATTITUDE).....
OTHER- Please describe.....

DESCRIPTION OF THE PROBLEM

CUSTOMER SIGNATURE

DATE

Thank you for letting us know about the problems you dealt with during your stay at our hotel.